



GraceMed

Wichita, Topeka, McPherson and Clearwater

GraceMed Adolescent Immunization Project

- GraceMed made adolescent immunizations (age 11-17) a quality focus for 2018 and will be continued in 2019.
- HPV was an intentional focus providing updated educational material during appointments.
- It became an intentional focus by our staff and for our patients.
- Sub-committee and Quality Improvement Committee involvement along with discussions during morning huddles and team meetings.
- Refusals can be documented in eCW which keeps the focus for our medical staff.

Learning Opportunities

- We learned HOW we word/offer adolescent immunizations was our key to success.
- We created a script for success “your child is due for immunizations today and this is what he/she will be getting”.
- Have parents Opt out instead of Opt in. “This is what your child is due for” not this is what you could get today eluding to HPV being optional.

Innovations

- We created a two shot system where MA's present the immunizations due to the parents/guardians along with the educational handouts.
- If the parent/guardian would decline any of the adolescent immunizations, then the provider would come back into the room to provide additional education to the parent/guardian.

WebIZ

- WebIZ recommendations are pulled the day before and presented during morning huddle meetings (provider, nursing staff, Clinic Manager, etc.)

Data

- We pulled our baseline on 1/1/18. 19.13%
- We pulled our final numbers on 10/31/18 through eCW. 43.64%
- By sharing data with staff monthly using graphs, staff were engaged and excited about our results.